

PHONE-IN SERVICE INSTRUCTIONS

Do you know somebody who can't watch CGBC's services via the Internet? Starting with this week's Good Friday services (Friday, 4/10/2020 at 7:30pm), they can call in by phone to listen to our services. This will be provided for Good Friday service, Easter Sunday services and on-going Sunday services.

Here's how to do it:

1. Pick up your phone and dial the number for your language. You can call in 1-3 minutes before the service start time.

English	916-900-2422
Cantonese	916-962-4221
Mandarin	279-399-5033

(All of the numbers should be toll free when dialed from landline phones within Sacramento.)

2. When it answers, you'll hear "Please enter your personal identification number, followed by the # or hash key." Don't enter anything. After a few seconds, it will say "PIN number accepted." So, you can just call the number and wait and you will be automatically connected without doing anything.

3. Wait for the service to begin. You will hear silence or a "Please wait for the service to begin" message until the service starts.

4. During the service, press 6 to make the sound louder. Press 4 to make the sound quieter. Please don't press any other buttons during the call.

5. When the service is over, please hang up the phone.

(If you are calling in just for curiosity or to test the service, you are welcome to do so, please limit your call to a few minutes, as we're charged per minute and have limited lines available. We also want to get an accurate count of who needs or uses this service.)

If you have any questions, please email Joanna Lee
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